



Data Bureau Services



Overview

Our data management and configuration team are here to support your business. They have hospitality industry backgrounds and are proficient in the principles of data setup and today's profitable business models used throughout the sector. They're experts in our products, stock definitions and implications and the associated procedures required for the smooth running of a successful hospitality business.

In many of our Data Bureau projects, we provide much more than just the initial data setup or maintenance task requested, leaving our clients with a slicker configuration that significantly improves the effectiveness of their head office and site operations.

If the need arises, we can manage your data processes - taking the place of your Head Office and assuming a larger responsibility for data control. As your Head Office, we become your data administrators, your system setup specialists and so much more.

Services

The Data Bureau's service charges are based on blocks of time payable in advance or, if you prefer an ad-hoc service, we have a selection of pay-as-you-go options for all business types.

» Maintenance

- Retail prices
- Cost prices
- Product lines
- Menus
- Price bands
- Promotional pricing
- Maintaining users and access rights
- Identification of business areas of opportunity or concern

» Planned tasks

- Updates to company structure
- Changes to data definitions
- Implementation of a new EPoS system
- Cover for staff on training, holiday or sickness

» Block Bookings

- 30-hour service
- 20-hour service
- 10-hour service
- 5-hour service
- Ad-hoc service (charged per hour)





Since using the Data Bureau team our data has been much easier and simpler. It has given Star the confidence to be able to grow the estate without causing issues.



Robert Bailey
Change Manager, Star Pubs





Benefits

-  Accurate data setup for effective reporting and transparent stock control
-  Optimised EPOS system for your operational needs

-  Faster data changes and more up-to-date databases provide greater visibility of business performance
-  Permanent or ad-hoc EPOS specialists and system administrators to cover holidays and sickness

1 day spent on admin by 15% of hospitality operators

Source: Access Group 2019



Why Zonal?

Zonal is the trusted supplier of innovative, integrated technology solutions to over 16,000 hospitality and leisure businesses. Our award-winning, UK-based training, project management and customer success teams will support you every step of the way; from project initiation right through to go live, you're always in safe hands.

Contact us today

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