## Zonal



### **iServe Plus with FreedomPay**



#### **Product overview**

Built for ease of use, iServe Plus empowers staff members to efficiently take orders and payments from any location within your venue, enhancing speed of service, accelerating order processing, and facilitating quicker table turns. By minimising staff visits to the bar and kitchen, iServe Plus allows your team to focus more on delivering exceptional customer experiences.

### Why Zonal

Zonal is the UK's no.1 hospitality tech provider, serving over 17,000 businesses to enhance efficiency, manage costs, and increase revenue. Our seamlessly connected tech ecosystem provides our customers with unparalleled operational control and insight, while over 200 integration partners give customers the flexibility to create their ideal tech stack.

#### All-in-one ordering and payments

Give your team a handheld POS, enabling them to take orders and process payments from anywhere within your venue and eliminating the need to run back and forth to a fixed terminal.

#### M Increase revenue

Help your team upsell optional extras to customers during the ordering process, like a side or a drink, increasing spendper-head and enhancing the customer's experience.

#### Easy redemption

Your team can easily scan customer vouchers and loyalty cards tableside, providing a seamless journey for your customers.

#### S Eliminate errors

Seamless integration between iServe and Zonal's EPoS removes the need for your team to re-key orders at a static terminal and eliminates potential mistakes, while live product availability prevents guests from ordering items if you've run out of stock.

#### Supported by FreedomPay

iServe Plus utilises FreedomPay acting as the payment gateway and acquirer for all transactions. In the event of any outages, iServe Plus with FreedomPay is fully supported by Zonal's help centre, giving you extra peace of mind.

Begin your Zonal journey.

# Ready to learn more?

Get in touch