

# iServe Plus with Dojo



## Product overview

Built for ease of use, iServe Plus empowers staff members to efficiently take orders and payments from any location within your venue, enhancing speed of service, accelerating order processing, and facilitating quicker table turns. By minimising staff visits to the bar and kitchen, iServe Plus allows your team to focus more on delivering exceptional customer experiences.

### All-in-one ordering and payments

Give your team a handheld POS, enabling them to take orders and process payments from anywhere within your venue and eliminating the need to run back and forth to a fixed terminal.

### Increase revenue

Help your team upsell optional extras to customers during the ordering process, like a side or a drink, increasing spend-per-head and enhancing the customer's experience.

### Easy redemption

Your team can easily scan customer vouchers and loyalty cards tableside, providing a seamless journey for your customers.

### Eliminate errors

Seamless integration between iServe and Zonal's EPOS removes the need for your team to re-key orders at a static terminal and eliminates potential mistakes, while live product availability prevents guests from ordering items if you've run out of stock.

### Supported by Dojo

iServe Plus utilises Dojo Pocket handheld devices, with Dojo acting as the payment gateway and acquirer for all transactions placed through the devices. In the event of any outages, Dojo Pocket devices are supported by the Dojo team, giving you extra peace of mind.



**iServe Plus with DOJO is already saving us time, making it easier for teams to process orders and increasing productivity and efficiency. Customers benefit from a smoother ordering process with less chance of human error"**

**Tom McManus**  
Business Development  
Manager at McManus Pub Co

## Why Zonal

Zonal is the UK's no.1 hospitality tech provider, serving over 17,000 businesses to enhance efficiency, manage costs, and increase revenue. Our seamlessly connected tech ecosystem provides our customers with unparalleled operational control and insight, while over 200 integration partners give customers the flexibility to create their ideal tech stack.

Begin your Zonal journey.

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