

Handheld Ordering



Product overview

iServe is Zonal's handheld ordering solution for hospitality staff, helping to save time, eliminate errors, and provide speedier service by allowing you and your team to take orders digitally and send them directly through to the kitchen or bar without needing to re-key the order at a fixed terminal.



Save time, speed up service

Our handheld ordering devices act as a mobile POS, allowing your team to process orders at the tableside without needing to run back-and-forth to a fixed terminal.



Increase revenue

Help your team upsell optional extras to customers during the ordering process, like a side or a drink, increasing spend-per-head and enhancing the customer's experience.



Eliminate common errors

Seamless integration between our tableside ordering devices and Zonal's EPoS eliminates potential mistakes and removes the need for your team to re-key orders at a static terminal, while live product availability prevents guests from ordering items if you've run out of stock.



Easy redemption

Your team can easily scan customer vouchers and loyalty cards tableside, providing a seamless journey for your customers.



Device flexibility

Our handheld ordering solution can be deployed on any iOS or Android device, providing you with the flexibility you need to meet your needs and budget.



We have increased the number of people we can serve by up to 40% without having to recruit more serving staff, as the process of taking an order is so much simpler and more efficient."

Billy Harley
Owner
Uig Hotel

Why Zonal

Zonal is the UK's no.1 hospitality tech provider, serving over 17,000 businesses to enhance efficiency, manage costs, and increase revenue. Our seamlessly connected tech ecosystem provides our customers with unparalleled operational control and insight, while over 200 integration partners give customers the flexibility to create their ideal tech stack.

Looking for all-in-one tableside ordering and payment?

Check out our range of mobile POS devices allowing you to take orders and payments from anywhere in your venue.

Get in touch